



Dear Valued Client,

The last few months have been challenging but we couldn't be happier to open our doors and welcome you back. As you are aware, state and local officials have set forth new requirements and we want to let you know that our salon is reopening in accordance with new safety standards.

We have implemented mandatory changes to help ensure we maintain 6 foot social distancing.

Please make note of our new operating standards so that you are prepared prior to your next scheduled service with us.

#### **NEW OPERATING STANDARDS:**

**CHECKING IN:** We ask that you remain in your car or wait outside until we notify you via phone call or text message that your stylist is ready to see you.

**FEELING ILL:** Upon arrival we reserve the right to take your temperature before entering the salon. If you're experiencing any symptoms such as a fever, cough or sore throat etc, we are happy to reschedule your appointment for a time when you're feeling well.

**FACE MASKS:** Face masks are required for all staff and clients.

**HAND SANITIZER:** Hand sanitizer will be available at every station, in the restroom and at the reception desk.

**CLEANING AND SANITIZING:** Your stylist is required to sanitize and disinfect all work stations and tools between appointments per state and local guidelines. Please be patient as they take the time to thoroughly clean.

**LIMITED GUESTS:** Please only ONE CLIENT per service at a time. Individuals without appointments (especially children) are not allowed in the salon unless they have a service scheduled with another stylist.

**ADDITIONAL AMENITIES:** For the foreseeable future, we will not be offering beverages, snacks or reading material.

**PERSONAL ITEMS:** Please limit the items you carry into the salon to your wallet, phone and keys.

**TRANSACTIONS:** Our POS terminal /touch pad is disinfected frequently and if you prefer you may read your card information so that your stylist or the receptionist can manually enter your payment for you.

**SOCIAL DISTANCING:** It goes without saying that we have missed you! But for the time being we cannot hug or shake hands. Please know that we are overjoyed to have you back!

We know these are unusual times but they are temporary. We thank you in advance for your patience and understanding while we work to be both accommodating and conscientious of you and our team.

Jennifer Bates,  
Carter's Salon

